

Oct 18, 2011 Report to the Senate from the Information Technology and Media Services Committee

(1) The committee met on October 11, 2011

(2) On Oct 11, the committee conducted its annual review of the emergency response preparedness plan for ensuring continuity and instructional delivery in the event of a campus wide emergency resulting in campus shut down. This is the plan that was developed a couple years ago in preparation of H1N1. The plan was not intended to be strictly for widespread flu emergencies, and is applicable in a variety of campus wide extended emergencies (e.g., flu out breaks, hurricanes, wild fires, earthquakes and other naturally occurring emergencies). The plan calls for an annual review.

(3) Also, on Oct 11, Bob Heinrich gave us an update on how the changes in the computer labs (user authentication via portal logins, and print quota implementation) have gone so far. Here are some of the highlights:

- Last year, the college spent over \$100,000 on printing, 2.5 million printed pages.
- Current Status:
 - Compared to this time last year, the new authentication and print quotas have lead to a 30% decrease in printing.
 - Only 6 undergrads have hit their quota (most are significantly under). Likewise, 8 grad students have hit their quota. Via <http://ppoints.stockton.edu>, students can view their current print quota status, and can apply for an increase if they use up their quota. Provided they have a justification, the quota increases are granted.
 - The authentication procedures prevent illegitimate use of campus computing resources (non-Stockton people using the labs).
 - There were some minor issues with the time-outs in the labs which have been resolved. After a period of inactivity, the computer will time-out and log the user out (to avoid someone using a computer as another user who has left a lab).
- Bob Heinrich will report the status to us again at the end of a full semester.

(4) Next Meeting: November 2 (Tuesday), 4:30pm.

- Agenda:
 - Discussion of PC Admin rights on faculty computers. Multiple security auditors have questioned the current practice of granting all faculty admin level rights on their office computers. Jim McCarthy will overview the committee on the details and solicit our feedback.
 - Discuss and formulate a survey of faculty computing usage and satisfaction, covering all areas of campus computing (e.g., labs, the portal, blackboard, etc).